

1. Introduction and Acceptance

These Terms and Conditions ("Terms") constitute a legally binding agreement between Corp Collab Limited, a company incorporated in England and Wales with registered number 14169374 registered office at 7 Canute House Durham Wharf Drive, Brentford Lock, Brentford, London, England, TW8 8HP ("we", "us", "our", or the "Provider"), and the person or legal entity accepting these Terms ("you", "your", or the "Customer"). Together we are referred to as the "Parties".

By clicking "I Accept", executing an Order Form that references these Terms, or by accessing or using the Service, you: (a) agree to be bound by these Terms; (b) represent that you are at least 18 years old and have full legal capacity to enter into this agreement; and (c) if you are accepting on behalf of an organisation, warrant that you have authority to bind that organisation.

If you do not agree with any part of these Terms, you must not register for, access, or use the Service.

The Service is provided to Customers worldwide. Certain jurisdiction-specific provisions are set out in Schedule 1 and, where applicable, prevail over conflicting provisions in the main body of these Terms.

2. Definitions

In these Terms, the following capitalised terms have the meanings set out below. Other defined terms may appear throughout the document.

"Affiliate" means any entity that directly or indirectly controls, is controlled by, or is under common control with a Party, where

"control" means ownership of more than fifty per cent (50%) of the voting interests of the entity.

"Agreement" means these Terms together with any Order Form, Data Processing Addendum, Service Level Agreement, and any schedules or policies referenced herein.

"Authorised User" means an individual who is a current employee, contractor, or agent of the Customer or its Affiliates, who has been issued a unique login credential to access the Service and who has accepted any applicable acceptable use or end-user terms.

"Customer Data" means all electronic data, content, files, and information that the Customer or its Authorised Users submit to, store in, or generate through the Service, excluding Service Data and Usage Data.

"Documentation" means the official user guides, technical specifications, and policy documents we publish from time to time.

"Fees" means the subscription charges, usage-related charges, and any other amounts payable under an Order Form or these Terms.

"Force Majeure Event" means any event beyond a Party's reasonable control, including acts of God, war, terrorism, riot, pandemic, governmental action, labour disputes, failures of utilities or telecommunications, and outages of upstream infrastructure providers not caused by the affected Party.

"Intellectual Property Rights" or "IPR" means all patents, rights in inventions, utility models, copyright, database rights, trade

marks, trade names, service marks, rights in designs, rights in know-how, trade secrets, and any other intellectual property rights, in each case whether registered or unregistered, and all applications (or rights to apply) for any of the foregoing.

"Order Form" means the ordering document (whether online or signed) that sets out the Subscription Plan, Term, Fees, and any service-specific commercial terms for a given Customer.

"Service" means our cloud-based software-as-a-service platform, including the software, APIs, integrations, and any related services we provide under an Order Form.

"Subscription Plan" means the tier, user count, feature set, and billing cadence (monthly or annual) that the Customer has selected on its Order Form.

"Subscription Term" means the initial period of the subscription stated on the Order Form, together with each renewal period.

"Third-Party Services" means applications, products, or services operated by third parties that integrate with, or are accessible through, the Service.

"Usage Data" means telemetry, diagnostic, performance, and aggregated usage information derived from the operation of the Service, in each case not containing personal data or Customer Data in identifiable form.

3. The Service and Access Rights

3.1 Grant of Right to Use

Subject to the Customer's continuing compliance with these Terms and payment of Fees, we grant the Customer a worldwide,

non-exclusive, non-transferable, non-sublicensable right, during the Subscription Term, to permit Authorised Users to access and use the Service, solely for the Customer's internal business purposes and in accordance with the Documentation.

3.2 Account Registration

To use the Service, the Customer must create an account and designate at least one administrator. The Customer is responsible for: (a) the accuracy and completeness of all registration information; (b) maintaining the security and confidentiality of all credentials; and (c) all activities that occur under its account, whether authorised or not, except where caused by our proven wilful misconduct.

3.3 Authorised Users

Access to the Service is personal to each Authorised User. The Customer must not permit any login credential to be used by more than one individual. The Customer may reassign credentials to replacement Authorised Users, provided no more than the licensed number of concurrent Authorised Users exists at any time.

3.4 Service Evolution

We may modify, add, or remove features of the Service from time to time in our reasonable discretion, provided that we will not materially diminish the core functionality of the Service during a paid Subscription Term. Where a change would materially reduce core functionality, we will give the Customer reasonable prior notice and, if applicable, a pro-rated refund as the Customer's sole remedy.

4. Subscriptions, Fees and Payment

4.1 Subscription Plans

The Service is offered on monthly and annual subscription plans as set out on the Order Form. Fees, user counts, sites/facilities and features for each plan are those in effect at the time of purchase.

4.2 Automatic Renewal

Unless the Customer or we give written notice of non-renewal at least thirty (60) days before the end of the then-current Subscription Term, each Subscription Term will automatically renew for a further period equal to the original term (monthly plans renew monthly; annual plans renew annually). Renewal Fees will be charged at our then-current list price for the applicable plan unless the Order Form states otherwise.

4.3 Billing and Invoicing

Fees for monthly plans are billed in advance on the first day of each billing cycle. Fees for annual plans are billed annually in advance. We accept payment by credit or debit card, direct debit, or, for annual plans of £2500 or more, by invoice with payment due within thirty (30) days of invoice date.

4.4 Payment Authority

By providing a payment instrument, the Customer authorises us (and our payment processors) to charge that instrument for all Fees incurred, including renewal Fees, until the Customer terminates the authorisation by cancelling the subscription in accordance with Clause 13.

4.5 Taxes

Fees are stated exclusive of taxes, levies, or duties imposed by taxing authorities, including value-added tax (VAT), goods and services tax (GST), sales tax, and withholding taxes. The

Customer is responsible for paying all such taxes (other than taxes on our income). Where reverse-charge VAT applies, the Customer will self-account. If the Customer is tax-exempt, it must provide valid documentation before the Order Form takes effect.

4.6 Late Payment

Overdue amounts will accrue interest at the rate of four per cent (4%) per annum above the Bank of England base rate, accruing daily from the due date until payment in full. We may also: (a) suspend the Service under Clause 14; (b) require cash in advance for future renewals; and (c) recover reasonable costs of collection, including legal fees.

4.7 Price Changes

We may change our list prices from time to time. Price changes affecting the Customer's plan will take effect at the start of the next Subscription Term following at least sixty (60) days' written notice. If the Customer does not accept a price change, it may decline renewal under Clause 4.2.

4.8 Refunds

Except where expressly required by applicable law or stated in these Terms, all payments are non-refundable and no Fees will be refunded on early cancellation. This does not affect any consumer statutory rights that cannot be excluded (see Clause 22 and Schedule 1).

5. Free Trials and Promotional Offers

If we offer a free trial, evaluation, or promotional period, the Service is provided on an "as is" and "as available" basis during that period, without warranties of any kind and without any service level commitments. We

may suspend or terminate a trial at any time. If the Customer does not cancel before the end of the trial, the subscription will convert automatically to the corresponding paid plan and the Customer will be billed at the then-current rate.

6. Acceptable Use

The Customer will not, and will not permit any Authorised User or other person to:

- access, use, or copy the Service other than as permitted by the Agreement;
- reverse engineer, decompile, disassemble, or attempt to derive the source code, underlying ideas, or algorithms of the Service, except to the extent this restriction is prohibited by applicable law;
- resell, sublicense, timeshare, or otherwise make the Service available to any third party, except to Authorised Users;
- use the Service to store or transmit material that is unlawful, infringing, defamatory, obscene, harassing, or otherwise tortious; that contains malware, viruses, worms, or other harmful code; or that violates the privacy rights of any person;
- interfere with or disrupt the integrity or performance of the Service, including by conducting security testing, penetration testing, or load testing without our prior written consent;
- use the Service to build a competitive product or to benchmark against a competitive product;

- use the Service in violation of applicable laws, including export, sanctions, anti-bribery, data protection, and consumer protection laws; or
- remove, obscure, or alter any proprietary notices on the Service.

We may investigate and address violations of this Clause 6, including by removing offending content, suspending access, or terminating the Agreement. We are not obliged to monitor the Service but may do so to the extent necessary to operate, secure, and improve it.

7. Customer Data and Data Protection

7.1 Ownership of Customer Data

As between the Parties, the Customer retains all right, title, and interest in and to Customer Data. The Customer grants us a worldwide, royalty-free, non-exclusive licence to host, copy, transmit, display, and process Customer Data solely: (a) to provide, maintain, and improve the Service; (b) to prevent or address technical or security issues; (c) to comply with law; and (d) as expressly permitted by the Customer.

7.2 Data Protection Laws

Each Party will comply with applicable Data Protection Laws, including the UK General Data Protection Regulation, the EU General Data Protection Regulation (Regulation (EU) 2016/679), the UK Data Protection Act 2018, and other equivalent privacy and data-protection legislation in any jurisdiction where the Customer or its Authorised Users are located.

7.3 Roles of the Parties

For the purposes of the Data Protection Laws and with respect to personal data contained within Customer Data, the Customer is the controller and we are the processor. We will process such personal data only on the Customer's documented instructions, as set out in the Data Processing Addendum incorporated into the Agreement at Schedule 2 (the "DPA"). In the event of any conflict between the DPA and these Terms on matters of data protection, the DPA prevails.

7.4 International Transfers

We operate globally, and Customer Data may be transferred to, and processed in, countries other than the one in which it was collected. For transfers of personal data out of the United Kingdom or the European Economic Area, we will use an appropriate transfer mechanism recognised under the Data Protection Laws, including the UK International Data Transfer Agreement, the UK Addendum to the EU Standard Contractual Clauses, or the EU Standard Contractual Clauses, as applicable.

7.5 Data Subject Rights and Requests

We will provide reasonable assistance, at the Customer's cost where permitted by law, to help the Customer respond to requests from data subjects and from supervisory authorities, and to meet its obligations in relation to security, breach notification, data protection impact assessments, and prior consultation.

7.6 Return or Deletion

Within thirty (30) days of termination or expiry of the Agreement, we will delete Customer Data from active systems within sixty (60) days and from backup systems within a further one hundred and eighty (180) days, except where retention is required by law. Orders for export of Customer Data are at the customers cost

and will be arranged directly with the Company.

7.7 Aggregated and Usage Data

We may generate Usage Data, de-identified, aggregated data and certifications from operation of the Service, and we may use such data to operate, secure, improve, and market the Service, provided the data does not identify the Customer, any Authorised User, or any natural person. Aggregated and Usage data will remain within the service and platform post termination. Customer grants the retention of such data.

8. Security

We maintain a documented information security programme that implements administrative, physical, and technical safeguards appropriate to the nature of the Service and the risks posed to Customer Data. Our current security practices are set available on request and include, without limitation, encryption of data in transit, access controls, vulnerability management, secure software development, personnel training, and independent audits.

We will notify the Customer without undue delay after becoming aware of any confirmed security incident that results in the unauthorised access, disclosure, loss, or destruction of Customer Data, and will cooperate with the Customer's reasonable investigation of the incident, consistent with the DPA.

9. Confidentiality

"Confidential Information" means non-public information that a Party ("Discloser") designates as confidential, or that a reasonable

person would understand to be confidential given the nature of the information and the circumstances of disclosure, including Customer Data, pricing, product roadmaps, and security information.

The receiving Party ("Recipient") will: (a) protect the Discloser's Confidential Information using the same degree of care it uses for its own Confidential Information (but no less than a reasonable standard of care); (b) use the Confidential Information only for purposes of the Agreement; and (c) limit access to those of its personnel and advisors who have a need to know and who are bound by confidentiality obligations no less protective than these.

Confidential Information does not include information that: (a) is or becomes public through no fault of the Recipient; (b) was known to the Recipient before disclosure without duty of confidentiality; (c) is independently developed without reference to Confidential Information; or (d) is rightfully received from a third party without confidentiality obligation. The Recipient may disclose Confidential Information as required by law or regulation, provided it gives the Discloser reasonable prior notice (where lawful) and cooperates in seeking protective treatment.

10. Intellectual Property

The Service, the Documentation, and all Intellectual Property Rights therein are owned by us. Except for the limited rights expressly granted in the Agreement, no rights in the Service are granted to the Customer by implication, estoppel, or otherwise.

The Customer may provide feedback, suggestions, or ideas relating to the Service

("Feedback"). The Customer grants us a perpetual, irrevocable, worldwide, royalty-free licence to use Feedback for any purpose, without attribution or compensation. Feedback is not Confidential Information of the Customer.

11. Third-Party Services

The Service may allow the Customer to integrate with, or access, Third-Party Services and/or data. Use of Third-Party Services is subject to the terms and privacy policies of the relevant third party. We do not control and are not responsible for Third-Party Services. Enabling or using a Third-Party Service may result in the sharing of Customer Data with that third party, and the Customer authorises us to make such transfers.

12. Warranties and Disclaimers

12.1 Mutual Warranties

Each Party warrants that it has the legal authority to enter into and perform the Agreement and that doing so does not violate any other agreement to which it is party.

12.2 Our Service Warranty

We warrant that, during the Subscription Term, the Service will perform materially in accordance with the Documentation. As the Customer's exclusive remedy for breach of this warranty, we will use reasonable efforts to correct the non-conformity; and if we fail to do so within thirty (30) days of written notice, the Customer may terminate the affected Order Form and receive a pro-rated refund of pre-paid, unused Fees.

12.3 Disclaimer

EXCEPT AS EXPRESSLY SET OUT IN THE AGREEMENT, THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE", AND WE DISCLAIM ALL WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, OR FREE OF HARMFUL COMPONENTS, OR THAT ANY CONTENT WILL BE SECURE OR NOT LOST OR ALTERED.

Nothing in this Agreement excludes or limits statutory rights of consumers or other rights that cannot be excluded under applicable law.

13. Limitation of Liability

13.1 Liabilities Not Excluded

Nothing in the Agreement excludes or limits a Party's liability for: (a) death or personal injury caused by negligence; (b) fraud or fraudulent misrepresentation; (c) any liability that cannot lawfully be excluded or limited; (d) the Customer's obligation to pay Fees due; or (e) either Party's indemnity obligations under Clause 14.

13.2 Exclusion of Certain Damages

Subject to Clause 13.1, neither Party will be liable to the other for any: (a) loss of profits; (b) loss of revenue; (c) loss of business or opportunity; (d) loss of anticipated savings; (e) loss of goodwill; (f) loss, corruption, or alteration of data (except for our direct obligations regarding Customer Data); or (g) indirect, consequential, special, exemplary, or punitive damages, even if advised of the possibility of such damages.

13.3 Aggregate Cap

Subject to Clause 13.1, each Party's total aggregate liability arising out of or in connection with the Agreement, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, will not exceed the total Fees paid or payable by the Customer to us under the applicable Order Form in the two (2) months immediately preceding the first event giving rise to the claim.

13.4 Basis of the Bargain

The Customer acknowledges that the Fees reflect the allocation of risk in the Agreement and that, without these limitations, we would charge materially higher Fees.

14. Indemnities

14.1 Our Indemnity

We will defend the Customer against any third-party claim alleging that the Service, when used by the Customer in accordance with the Agreement, infringes any third party's registered intellectual property rights in the United Kingdom, the European Union, or the United States, and will indemnify the Customer against damages finally awarded or agreed in settlement. If the Service becomes, or in our opinion is likely to become, the subject of such a claim, we may, at our option: (a) procure the right for the Customer to continue using the Service; (b) modify or replace the Service so that it is non-infringing; or (c) terminate the affected Order Form and refund pre-paid, unused Fees.

We have no obligation under this Clause 14.1 for claims arising from: (i) use of the Service in combination with materials not supplied by us; (ii) modifications not made by us; (iii) Customer Data; or (iv) use of the Service other

than in accordance with the Agreement or Documentation.

14.2 Customer Indemnity

The Customer will defend us against any third-party claim arising from: (a) Customer Data, including any allegation that Customer Data infringes the rights of, or causes harm to, any third party; (b) the Customer's breach of Clause 6 (Acceptable Use) or the Data Protection Laws; or (c) the Customer's use of the Service in an unlawful manner, and will indemnify us against damages finally awarded or agreed in settlement.

14.3 Conditions of Indemnity

The indemnifying Party's obligations under this Clause 14 are conditional upon the indemnified Party: (a) promptly notifying the indemnifying Party in writing of the claim; (b) giving the indemnifying Party sole control of the defence and settlement (provided that no settlement that admits liability or imposes non-monetary obligations on the indemnified Party may be made without the indemnified Party's written consent, not to be unreasonably withheld); and (c) providing reasonable cooperation at the indemnifying Party's cost.

This Clause 14 states each Party's exclusive remedy and liability for third-party intellectual property infringement claims relating to the Service.

15. Term and Termination

15.1 Term

The Agreement commences on the Effective Date and continues for the Subscription Term set out on the Order Form, renewing automatically in accordance with Clause 4.2,

until terminated in accordance with this Clause 15.

15.2 Termination for Convenience

Monthly-plan Customers may cancel at any time effective 60 days from the end of the then-current monthly billing cycle, through written notice. Annual-plan Customers may cancel renewal by giving at least ninety (90) days' notice before the end of the then-current annual Term; no refund is due for the remainder of a paid annual Term, except as expressly provided in the Agreement or required by law.

15.3 Termination for Cause

Either Party may terminate the Agreement immediately on written notice if the other Party: (a) materially breaches the Agreement and fails to cure the breach within thirty (30) days after receiving written notice of it (ten (10) days in the case of non-payment); (b) becomes insolvent, is the subject of a bankruptcy petition, makes an assignment for the benefit of creditors, or ceases to carry on business; or (c) is the subject of a change of control involving a direct competitor of the other Party.

15.4 Effects of Termination

Upon termination or expiry: (a) the Customer's right to access and use the Service ceases; (b) the Customer must pay all Fees accrued up to the effective date of termination; (c) the Customer may export Customer Data in accordance with Clause 7.6; and (d) provisions that by their nature should survive termination will survive, including Clauses 2, 4 (as to accrued amounts), 7 (as to data handling), 9, 10, 12, 13, 14, 15.4, 22, and 23.

16. Suspension

We may suspend the Service or any Authorised User's access immediately if: (a) Fees are overdue by more than fifteen (15) days after written reminder; (b) we reasonably determine that continued use poses a material security, legal, or operational risk; (c) the Customer materially breaches Clause 6 (Acceptable Use); or (d) suspension is required by law or by order of a competent authority.

Where practicable, we will give the Customer notice before suspension and an opportunity to cure. We will promptly restore access once the cause of suspension has been resolved.

17. Service Levels and Support

We will provide standard technical support to the Customer during our published business hours and via email at Support@Corpcolab.com, in accordance with the support set out on the Order Form. Where an annual Order Form includes a Service Level Agreement ("SLA"), the availability targets, service credits, and exclusions in that SLA are the Customer's sole and exclusive remedy for any failure of the Service to meet stated availability.

18. Modifications to the Terms

We may update these Terms from time to time to reflect changes in law, the Service, or our business practices. Non-material updates take effect on posting. Material updates will take effect no earlier than thirty (30) days after we post the revised Terms or send notice to the Customer's administrator email address. If the Customer does not agree to a material update, it may terminate the affected Order Form before the update's effective date; continued use of the Service after the effective date constitutes acceptance.

19. Export, Sanctions and Anti-Bribery

Each Party will comply with all applicable export control and economic sanctions laws and regulations, including those of the United Kingdom, the European Union, and the United States. The Customer warrants that neither it nor any of its Authorised Users is: (a) located in, or a resident or national of, a country or region subject to comprehensive sanctions; or (b) a person or entity on any restricted or denied-party list. The Customer will not use the Service in connection with any prohibited end-use.

Each Party will comply with all applicable anti-bribery and anti-corruption laws, including the UK Bribery Act 2010 and the U.S. Foreign Corrupt Practices Act, and will not directly or indirectly offer, promise, or give anything of value to obtain an improper business advantage in connection with the Agreement.

20. Force Majeure

Neither Party will be liable for any failure or delay in performance (other than payment obligations) caused by a Force Majeure Event, provided that the affected Party: (a) promptly notifies the other Party; (b) uses reasonable efforts to mitigate the impact; and (c) resumes performance as soon as reasonably practicable. If a Force Majeure Event continues for more than sixty (60) consecutive days, either Party may terminate the affected Order Form on written notice.

21. Governing Law and Dispute Resolution

The Agreement, and any dispute or claim (including non-contractual disputes or claims)

arising out of or in connection with it or its subject matter or formation, is governed by the laws of England and Wales, without regard to conflict-of-laws principles.

The Parties will first attempt in good faith to resolve any dispute through escalation to senior executives of each Party for a period of at least thirty (30) days. Thereafter, and subject to Clause 22, the Parties irrevocably submit to the exclusive jurisdiction of the courts of England and Wales. Either Party may, notwithstanding the foregoing, seek injunctive or equitable relief in any court of competent jurisdiction to protect its Intellectual Property Rights or Confidential Information.

The United Nations Convention on Contracts for the International Sale of Goods does not apply to the Agreement.

22. Consumer Rights

Where the Customer is a "consumer" as defined by applicable consumer protection law (including the UK Consumer Rights Act 2015 and EU consumer law), nothing in the Agreement limits or excludes any statutory rights the Customer has that cannot be limited or excluded. Consumers may be entitled to bring proceedings in the courts of their place of domicile and to have the Agreement governed by the mandatory laws of that jurisdiction. Jurisdiction-specific consumer protections are set out in Schedule 1.

23. General

23.1 Notices

Notices to us must be sent to TraceLegal@CorpColab.com and, if requesting termination or asserting a legal claim, also by recorded post to our registered office. Notices

to the Customer will be sent to the administrator email address on the Customer's account and are deemed delivered when sent.

23.2 Assignment

The Customer may not assign or transfer any rights or obligations under the Agreement without our prior written consent. We may assign the Agreement to an Affiliate or in connection with a merger, acquisition, or sale of substantially all of our assets.

23.3 Entire Agreement

The Agreement constitutes the entire agreement between the Parties and supersedes all prior or contemporaneous understandings, communications, and representations, whether oral or written, regarding its subject matter. Each Party acknowledges that it has not relied on any statement, representation, or warranty not expressly set out in the Agreement.

23.4 Order of Precedence

In the event of conflict, the following order of precedence applies (highest to lowest): (a) the DPA; (b) the Order Form; (c) any SLA; (d) these Terms; (e) the Documentation.

23.5 No Waiver

No failure or delay by a Party in exercising any right or remedy will operate as a waiver of it, nor will any single or partial exercise preclude further exercise of any other right or remedy.

23.6 Severability

If any provision of the Agreement is held invalid or unenforceable, that provision will be modified to the minimum extent necessary to make it enforceable, or if not possible, severed, and the remaining provisions will continue in full force.

23.7 No Third-Party Rights

A person who is not a Party has no rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Agreement.

23.8 Independent Contractors

The Parties are independent contractors. Nothing in the Agreement creates a partnership, joint venture, agency, or employment relationship.

23.9 Publicity

We may identify the Customer as a user of the Service and use its name and logo on our website and in marketing materials, subject to the Customer's reasonable usage guidelines, until the Customer withdraws such consent in writing.

23.10 Counterparts and Electronic Signature

Any Order Form may be executed in counterparts, including by electronic signature, each of which is deemed an original.

23.11 Language

The Agreement is drawn up in the English language. If it is translated into any other language, the English version will prevail in the event of any conflict.

Schedule 1 – Jurisdiction-Specific Provisions

S1.1 European Economic Area and United Kingdom

For Customers established in the EEA or the United Kingdom, the provisions of Clause 7 (Customer Data and Data Protection) and the DPA apply, and consumer Customers benefit from the mandatory protections of their country of habitual residence.

S1.2 United States – California

For Customers and end-users in California, we comply with the California Consumer Privacy Act, as amended by the California Privacy Rights Act ("CCPA/CPRA"), to the extent applicable. We do not "sell" or "share" personal information as those terms are defined by the CCPA/CPRA.

S1.3 Canada

For Customers in Canada, we handle personal information in accordance with the Personal Information Protection and Electronic Documents Act (PIPEDA) and applicable provincial laws.

S1.4 Australia

For Customers in Australia, our personal information handling practices align with the Australian Privacy Principles under the Privacy Act 1988 (Cth). Nothing in these Terms excludes, restricts, or modifies any consumer guarantee under the Australian Consumer Law that cannot be so excluded.

S1.5 Other Jurisdictions

Where local law grants Customers or end-users mandatory rights that cannot be waived, those rights apply notwithstanding any provision of these Terms to the contrary.

Schedule 2 – Data Processing Addendum (Summary)

A full Data Processing Addendum is available on request and is incorporated into the Agreement by reference. The key terms are summarised below; the full DPA controls in the event of any inconsistency.

- Subject matter and duration: processing of personal data in Customer Data for the purpose of providing the Service, for the duration of the Subscription Term.
- Nature and purpose: hosting, storage, processing, and transmission of personal data as necessary to operate the Service.
- Types of personal data: identifiers, contact information, professional information, and any other personal data the Customer chooses to submit.
- Categories of data subjects: the Customer’s employees, contractors, customers, end-users, and other individuals whose data is included in Customer Data.
- Sub-processors: a current list is available on request; the Customer may subscribe to notifications of changes.
- International transfers: governed by the UK International Data Transfer Agreement, the UK Addendum, or the EU Standard Contractual Clauses (Module 2 or 3 as applicable).
- Technical and organisational measures: set out in our Security Documentation.
- Personal data breach: notification without undue delay and in any event within seventy-two (72) hours where feasible.
- Audit: once per year (or more frequently if required by a supervisory authority), subject to reasonable scheduling and confidentiality obligations.
- Return or deletion: as set out in Clause 7.6 of the main Terms.

Contact

Questions about these Terms may be directed to:

Corp Collab Ltd

7 Canute House Durham Wharf Drive, Brentford Lock, Brentford, London, England, TW8 8HP

Email: TraceLegal@CorpColab.com

Data Protection Officer: TraceLegal@CorpColab.com

ACCEPTED AND AGREED:

Customer: _____ Date: _____

Name: _____ Title: _____